

## Preparing For **YOUR PAINTING PROJECT**

Thank you for choosing us to bring new life to your space!

To ensure a smooth, safe, and high-quality job, please read this quick guide before we begin.

### Before We Start

If you have any special concerns or requests - such as sensitive surfaces, access instructions, or security details, please let us know in advance. Open communication helps ensure everything goes to plan!

All colours must be provided prior to work commencing. Changes made after painting has begun may result in additional costs.

Some project are weather dependent and may be delayed if conditions are unsuitable. We will communicate any changes to the schedule as early as possible.

### What to Expect During Preparation

During the sanding or surface preparation phase, some dust may be created. While our team will carefully sheet and protect work areas, we cannot fully prevent dust from settling in surrounding spaces.

We strongly recommend removing any delicate, valuable, or sensitive items from nearby areas in advance.

For interior projects, our team will move larger furniture items (such as sofas or beds) to the centre of the room and cover them with protective plastic or drop cloths. While we take great care when handling your belongings, we cannot guarantee that damage or breakage will not occur.

We advise that any irreplaceable or fragile items be removed from the /work area entirely before our team arrives.

### What We Ask From You

To help us complete the project efficiently and safely, we kindly ask that you do the following before we arrive:

1. Remove all personal and valuable items, including jewellery, electronics, artwork, and decorative objects.
2. Empty clothing or belongings from any cupboards or wardrobes near work areas if required.
3. Move small or fragile furniture (such as side tables, lamps, or floor plants) to a safe location.
4. For larger furniture that cannot be moved, we will handle repositioning and covering.
5. Please keep pets away from the work zones during the project. This helps ensure their safety and keeps the workspace hazard-free for both your pets and our painters.
6. Please identify a designated outdoor wash-out area where we can safely clean our brushes and tools at the end of each day.

\*If you are unable to do any of the preparation yourself for specific reasons, please make us aware prior to beginning your project and we will try our best to assist or organise other arrangements if need be.

### Interior Works

Our team will paint around cupboards and built-in units, but we do not paint the insides unless previously arranged. (If we you have arranged the insides to be done please ensure they are completely empty).

If you would like blinds removed prior to painting, please let us know ahead of time so we can plan accordingly.

We will take care to keep things tidy, but please expect some noise, light disruption, and daily equipment in the workspace.

### Exterior Works

If your project involves exterior painting, please ensure access is clear around all areas to be painted. This includes:

- Trimming or removing plants, shrubs, or vines that are in contact with the walls.
- Moving BBQs, plant pots, outdoor furniture, or other items that may obstruct access.